Institution: Prairie State College
Public Act 96 – 0133 Survey

* 
1. Please provide the contact information of the primary person on campus with veterans and military personnel responsibilities.

   Name: Carissa Davis  
   Title: Veterans and Scholarship Advisor  
   Department: Financial Aid  
   Address: 202 S. Halsted Street, Chicago Heights, IL 60411  
   Phone number: 708-709-3562  
   Email address: cdavis@prairiestate.edu

2. Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

   ☐ Yes  
   ☑ No

   If the Coordinator is different from the primary person named in Question 1, please provide the contact information.

   Name  
   Title  
   Department  
   Address  
   Phone number  
   Email address

3. Please indicate how your institution identifies veterans or military personnel.

   ☐ Admission process  
   ☑ Financial aid  
   ☐ Registrar's Office  
   ☐ Veteran Center  
   ☐ Other (please describe)

Preparer Name: Mary Reaves
Preparer Email Address: mreaves@prairiestate.edu
September 22, 2009
Please indicate which of the following provide programs or services designed for veterans or military personnel and their families.

- [ ] Academic Advising Office
- [ ] Admissions Office
- [ ] Counseling Center
- [ ] Counseling Center
- [✓] Bursar Office
- [✓] Disability Service Office
- [✓] Financial Aid Office
- [✓] Health Services
- [ ] Veterans Center
- [ ] Other (please describe)

4. Please describe the programs or services that are available to veterans, military personnel, and their families.

   Veteran Resource Sessions
   Veteran Outreach Forums

5. Please indicate the number of veterans, military personnel, and spouses or dependents accessing the following programs and services during the 2008-2009 academic year. Please provide the contact information for each program or service offered.

<table>
<thead>
<tr>
<th>Veterans</th>
<th>Military Personnel</th>
<th>Families</th>
</tr>
</thead>
</table>
   a. Academic advising | X | X | X |

   Contact Name: Shawn L. Govan
   Department: Student Services
   Address: 202 S. Halsted, Chicago Heights, IL 60411
   Telephone Number: 708-709-3518
   Email Address: sgovan@prairiestate.edu

Preparer Name: Mary Reaves
Preparer Email Address: mreaves@prairiestate.edu

September 22, 2009
b. Academic support/tutoring

Contact Name: Shawn L. Govan  
Department: Student Services 
Address: 202 S. Halsted, Chicago Heights, IL 60411  
Telephone Number: 708-709-3518  
Email Address: sgovan@prairiestate.edu

b. Academic support/tutoring

X  X  X

X  X  X  X

X  X  X

X  X  X

f. Disability Services

Contact Name: Diane Janowiak 
Department: Director, Disability Services and Training 
Address: 202 S. Halsted, Chicago Heights, IL 60411  
Telephone Number: 708-709-3603  
Email Address: djanowiak@prairiestate.edu

Preparer Name: Mary Reaves  
Preparer Email Address: mreaves@prairiestate.edu  
September 22, 2009
Institution: Prairie State College
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Preparer Name: Mary Reaves
Preparer Email Address: mreaves@prairiestate.edu

September 22, 2009

g. Employment assistance
   Contact Name: Tanya Norfleet
   Department: Coordinator, Career Development Services
   Address: 202 S. Halsted, Chicago Heights, IL 60411
   Telephone Number: 708-709-3755
   Email Address: tnorfleet@prairiestate.edu

h. Financial aid assistance
   Contact Name: Carissa Davis
   Department: Financial Aid and Veteran Affairs
   Address: 202 S. Halsted, Chicago Heights, IL 60411
   Telephone Number: 708-709-3562
   Email Address: cdavis@prairiestate.edu

i. Health services
   Contact Name: Angela Ogburn
   Department: Student Life & Multicultural Affairs
   Address: 202 S. Halsted, Chicago Heights, IL 60411
   Telephone Number: 708-709-7897
   Email Address: aogburn@prairiestate.edu

j. Mentoring
   Contact Name: Shawn L. Govan
   Department: Student Services
   Address: 202 S. Halsted, Chicago Heights, IL 60411
   Telephone Number: 708-709-3518
   Email Address: sgovan@prairiestate.edu

k. Orientation
   Contact Name: Shawn L. Govan
   Department: Student Services
   Address: 202 S. Halsted, Chicago Heights, IL 60411
   Telephone Number: 708-709-3518
   Email Address: sgovan@prairiestate.edu
1. Tuition assistance counseling
   - Contact Name: Carissa Davis
   - Department: Financial Aid and Veteran Affairs
   - Address: 202 S. Halsted, Chicago Heights, IL 60411
   - Telephone Number: 708-709-3562
   - Email Address: cdavis@prairiestate.edu

2. Montgomery GI Bill

3. Illinois National Guard Grant (ING)

4. Illinois Veterans Grant (IVG)

5. Post 9/11

m. Transition assistance
   (counseling, housing, etc.)
   - Contact Name: Shawn L. Govan
   - Department: Student Services
   - Address: 202 S. Halsted, Chicago Heights, IL 60411
   - Telephone Number: 708-709-3518
   - Email Address: sgovan@prairiestate.edu

n. Veteran student lounge or designated gathering space
   - 0

o. Other (please describe)
   - 

Preparer Name: Mary Reaves
Preparer Email Address: mreaves@prairiestate.edu

September 22, 2009
6. Please provide the estimated range of potential use by veterans, military personnel and their families accessing the following programs and services during the 2013–2014 academic year.

<table>
<thead>
<tr>
<th>Services</th>
<th>Veterans</th>
<th>Military Personnel</th>
<th>Families</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Academic advising</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
<tr>
<td>b. Academic support/tutoring</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
<tr>
<td>c. Campus social events</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
<tr>
<td>d. Career services</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
<tr>
<td>e. Counseling</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
<tr>
<td>f. Disability Service Office</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
<tr>
<td>g. Employment assistance</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
<tr>
<td>h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
<tr>
<td>i. Health services</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
<tr>
<td>j. Mentoring</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
<tr>
<td>k. Orientation</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
<tr>
<td>l. Tuition assistance counseling</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
<tr>
<td>1. Montgomery GI Bill</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
<tr>
<td>2. Illinois National Guard Grant (ING)</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
<tr>
<td>3. Illinois Veterans Grant (IVG)</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
<tr>
<td>4. Post 9/11</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
<tr>
<td>m. Transition assistance (counseling, housing, etc.)</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
<tr>
<td>n. Veteran student lounge or designated gathering space</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
</tbody>
</table>

Preparer Name: Mary Reaves
Preparer Email Address: mreaves@prairiestate.edu
September 22, 2009
7. Please provide the estimated range for potential use by veterans, military personnel and their families accessing the following programs and services during the 2018 – 2019 academic year.

<table>
<thead>
<tr>
<th>Programme</th>
<th>Veterans</th>
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<th>Families</th>
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</thead>
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<td>5%</td>
<td>15%</td>
</tr>
<tr>
<td>o. Other (Forms)</td>
<td>10%</td>
<td>5%</td>
<td>15%</td>
</tr>
</tbody>
</table>
8. Please indicate which of the following services are provided.

☐ Psychiatrist
☑ Referral to off-campus support services
☑ Referral to support services provided by the U.S. Department of Veterans Affairs
☑ Other (please describe)

Our institution has 3 Licensed Professional Counselors (LPC) on staff.

9. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them.

☐ Advisor
☐ College catalog
☐ Email
☐ Mailing
☐ Print advertisement
☐ Web-based advertisement
☑ All of the above
☐ Other (please describe)

10. Please describe how your institution tracks retention and goal completion of veterans and military personnel.
Beginning the 2009-2010 academic year, Prairie State College will be identifying veterans and their dependants through a mean of self certification within the Financial Aid Documents. We will also investigate the modification of our enrollment forms to include a veteran designation. We will begin to calculate retention and completion rates on an annual basis beginning 2010.

Preparer Name: Mary Reaves
Preparer Email Address: mreaves@prairiestate.edu

September 22, 2009
11. Please indicate which accommodations are made for students called to active duty during the semester.

☑ Tuition and fee refund policy
☑ Leave of absence policy
☐ Online options for continuing in the same semester

12. Please indicate which accommodations are made for families of military personnel called to active duty during the semester.

☑ Tuition and fee refund policy
☑ Leave of absence policy
☐ Online options for continuing in the same semester

13. When called to active duty during the semester, would the semester count as a withdrawal?

☐ Yes
☐ No

14. Does your institution accept military credit?

☐ Yes
☐ No

15. Does your institution use the ACE Guide to the Evaluation of Educational Experiences in the Armed Services in making the determination for accepting credit?

☑ Yes

Preparer Name: Mary Reaves
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September 22, 2009
16. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

☐ Yes
☐ No

17. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

☐ Yes
☐ No

18. Please provide the URL where an individual may access this survey on your institution’s website. Please send the link to Jennifer Timmons (ICCB) at Jennifer.timmons@illinois.gov, Edie Long (DVA) at Edie.long@illinois.gov, and Yock Tan (IBHE) at tan@ibhe.org.

19. Please send a copy of the survey as soon as possible, but no later than October 31, 2009, to:
   • the Illinois Board of Higher Education;
   • the Department of Veterans’ Affairs;
   • the President and Minority Leader of the Senate;
   • the Speaker and Minority Leader of the House of Representatives; and
   • The Governor.

THANK YOU

Preparer Name: Mary Reaves
Preparer Email Address: mreaves@prairiestate.edu
September 22, 2009