In this Brief, we are looking beyond the five benchmarks of the Community College Survey of Student Engagement (CCSSE) and reporting responses to individual questions. The main survey asks two general satisfaction questions. Overall results are positive, with 90% of students indicating that they would recommend PSC; a difference of 3% from the cohort respondents (Q1).

Q1: Would you recommend this college to a friend or family member?

When asked to rate their entire educational experience, 78% of students selected good or excellent. When compared to the CCSSE cohort, more PSC students selected “fair” and fewer selected “excellent” (Q2).

Q2: How would you evaluate your entire educational experience at this college?

By combining results from two survey questions (Q3 & Q4), we are able to compare students’ perception of their preparation before attending PSC and after starting classes.

Q3: Before attending this college, how well prepared were you for college level coursework?
Q4: Considering your experience at this college, how prepared for college level work do you feel now?

The results of several custom survey questions are presented below (Q5 – Q8). While the graphs are self-explanatory, note that about 64% of our students have not taken a student success or orientation course. Six in ten students have often or very often had an instructor who is a positive role model. Seven in ten students agree or strongly agree that the information they receive from advisors is accurate or up-to-date. And six in ten students feel a sense of belonging at PSC by the end of their first semester.

Q5: If you took a student success or freshman orientation course at this college, to what degree do you feel like it has helped you to become more successful in your studies?

Q6: During the current school year at this college, how often have you had an instructor that served as a positive role model?

Q7: The information I received from academic advisors/counselors has been accurate and up-to-date.

Q8: When did you feel a sense of personal “belonging” at this college?