

LockDown Browser® & Respondus Monitor®

Student Quick Start Guide Desire2Learn (D2L)

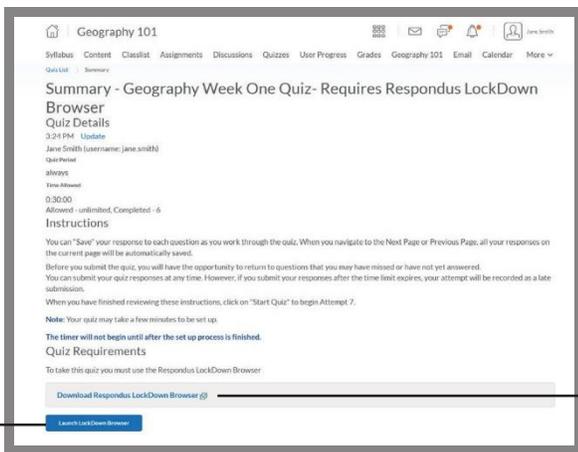
WHAT IS RESPONDUS LOCKDOWN BROWSER?

LockDown Browser is a locked browser for taking quizzes in Desire2Learn (D2L). It prevents you from printing, copying, going to another URL, or accessing other applications during a test. If a test requires that Respondus LockDown Browser be used, you will not be able to take the test with a standard web browser.

LockDown Browser should only be used for taking D2L quizzes. It should not be used in other areas of D2L.

TAKING A QUIZ

1. Log into D2L with a regular browser, select the course and navigate to the quiz.
2. From this screen, **either install LockDown Browser or launch it to take the test.**



1. If the computer already has LockDown Browser installed, simply click the “Launch LockDown Browser” button.
2. If the computer does not have LockDown Browser installed, this link will enable you to install LockDown Browser to the computer.
3. If prompted to close a blocked program (e.g. screen capture, instant messaging), choose **Yes**.
4. **If you are required to use a Webcam to record yourself during a test**, a Startup Sequence will guide you through a webcam check and other items required by the instructor.
5. Once a test has been started with LockDown Browser, you cannot exit the test until the **Submit** button is clicked.

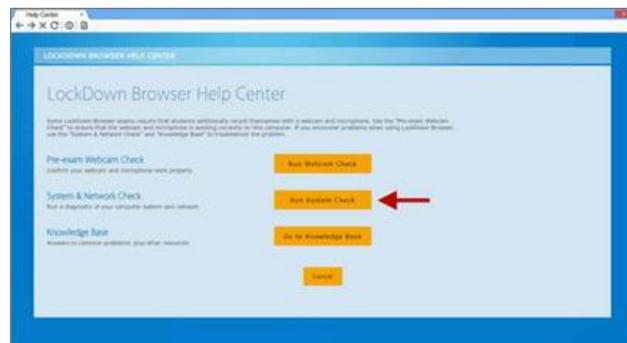
PROBLEMS?

If you have problems starting an exam inside the browser, complete the following steps. **Please note:** You must install the LockDown browser to start the exam. Review the instructions in “Taking a Quiz” to install or launch the LockDown browser if needed.

1. Click the **Help Center** button.



2. **Run System Check.** Click on the link, see example.



3. Click **Email results** and enter your Prairie State College email address. **You must enter your College email address.**



4. You will automatically receive a copy of the report “Systems Check report.” Send a copy of the report to D2L Student support at d2l@prairiestate.edu.